BYOB – Bring Your Own Bag. A one-time packaging fee of $0.10 (for plastic bag) or $0.90 (for reusable bag) will be applied to all orders.

Note: For parents who intend to apply or are applying for Financial Assistance Scheme, please wait for the school to inform you of the outcome of your application before making any purchase of textbooks/ stationery. NO REFUND will be allowed.

PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (Home Delivery OR Self-collection) *strongly encouraged	1) Please visit our website -https://www.pacificbookstores.com/ 2) Users are required to have an account with us before proceeding to order. New users are required to create an account. 3) Please place order early. Home Delivery and Self Collection slots are available on first-come-first-serve basis.
LAUNCH DATE FOR ONLINE ORDERING (S2-S5)	5th November 2026
LAST DAY OF ONLINE ORDERING	12th December 2026
HOME DELIVERY	Local delivery charge of $15.80
SELF COLLECTION HOURS	Kindly refer to the dates and times stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit NTUC BTS Fund (e-voucher)
CANCELLATION/EXCHANGE POLICY	1) All purchases are final, and no cancellation will be accepted. 2) No refund allowed. Only a one-time exchange will be entertained with the goods must be in original condition.

ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOUR	Kindly refer to the dates and times stated on the booklist.
PAYMENT OPTIONS	PayNow (Scan QR) NTUC BTS Fund (e-voucher) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (9am to 5pm, Mon to Fri) EMAIL : sales@pacificbookstores.com